## Doug Levi

**From:** FedNat - Marketing Dept. <marketing@fednat.com>
**Sent:** Friday, September 11, 2020 9:56 AM
**To:** Doug Levi
**Subject:** Flash Update

Dear Agent,

If you have received a  Flash related errors on **Homeowners/SRM please** reference the below:

**Google Chrome** users can now automatically enable **Flash** on **Homeowners/SRM**. You will no longer have to enable Flash each time you start a new quote on the FedNat SRM Portal. With a few clicks, you can install our new browser extension today. Flash will be automatically enabled all the time, for every quote. Please follow the below steps to correct Flash enabler message.

The below steps will NOT work on Internet Explorer.

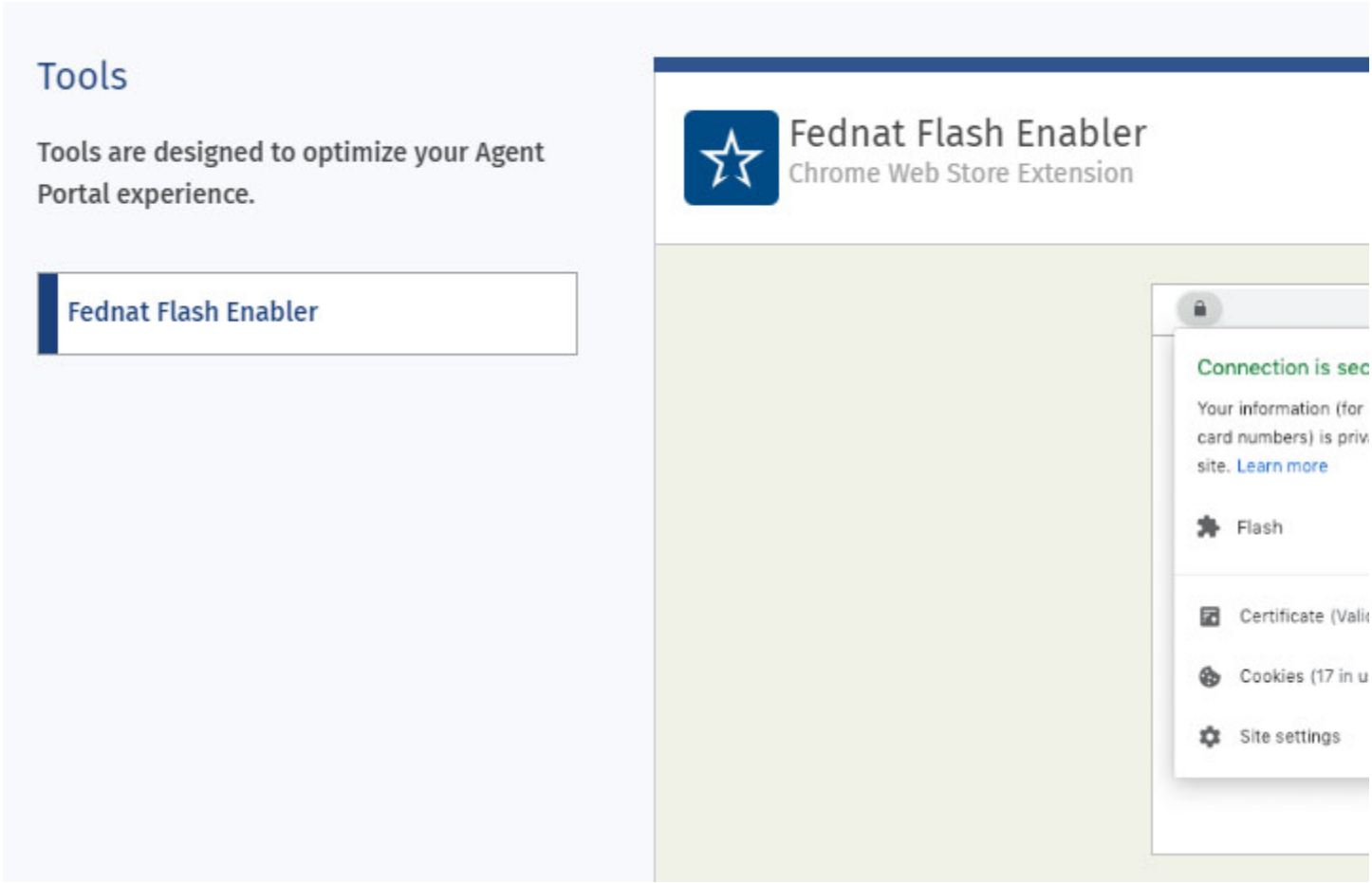
**Internet Explorer** (v. 9 or greater) users must have the most current versions of "Java Script" and "Adobe Flash Player" installed in order for the Homeowners/SRM system to function properly on **Internet Explorer** (v. 9 or greater) o To install **Adobe Flash Player**, visit http://get.adobe.com/flashplayer to install **Java Script**, visit http://java.com/en/ . Please restart your computer once you have completed the steps.

**Google Chrome**

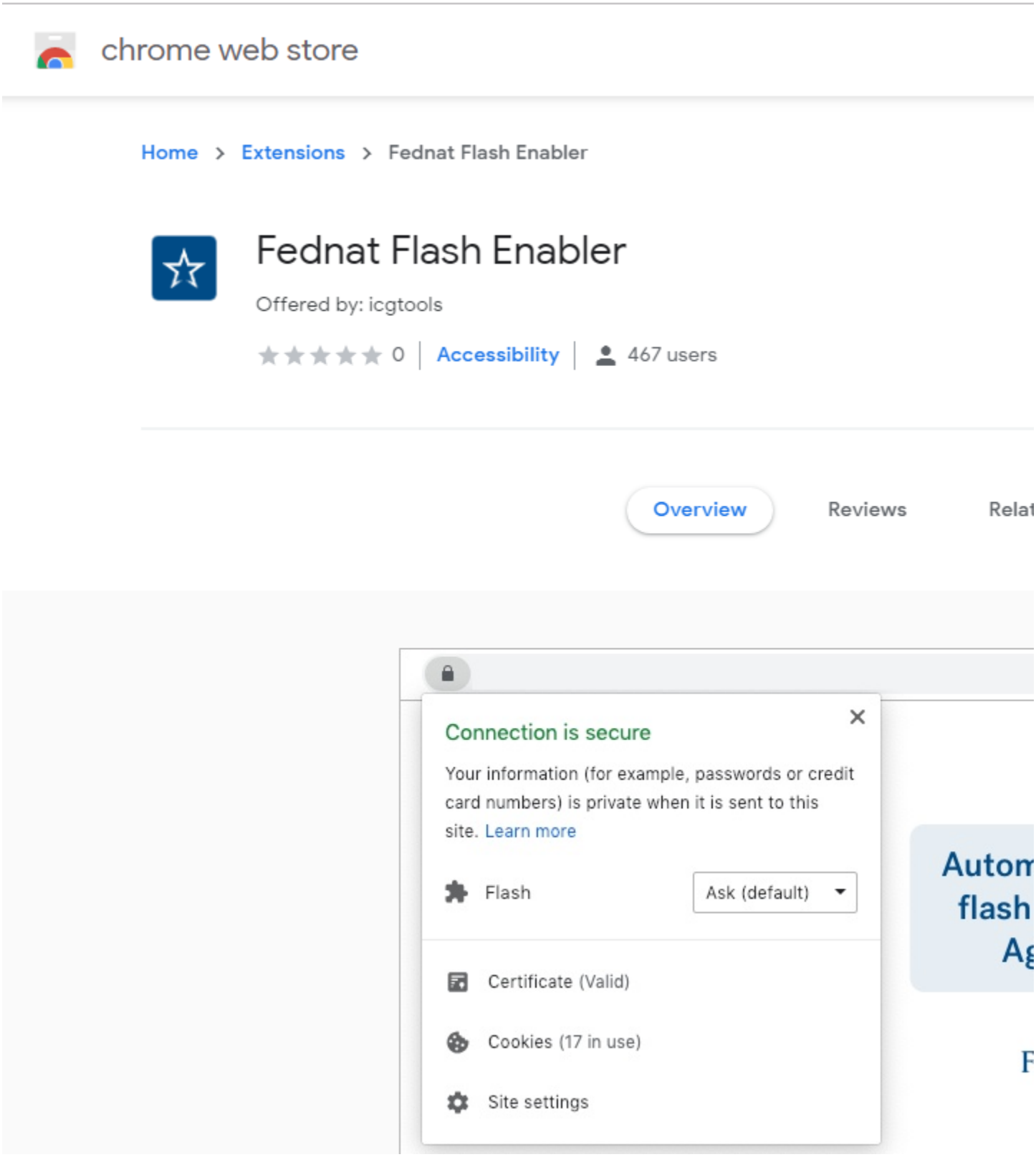
**Step 1:  Select the avatar/icon of the person next to new quote button**

**Step 2: Scroll down to TOOLS**

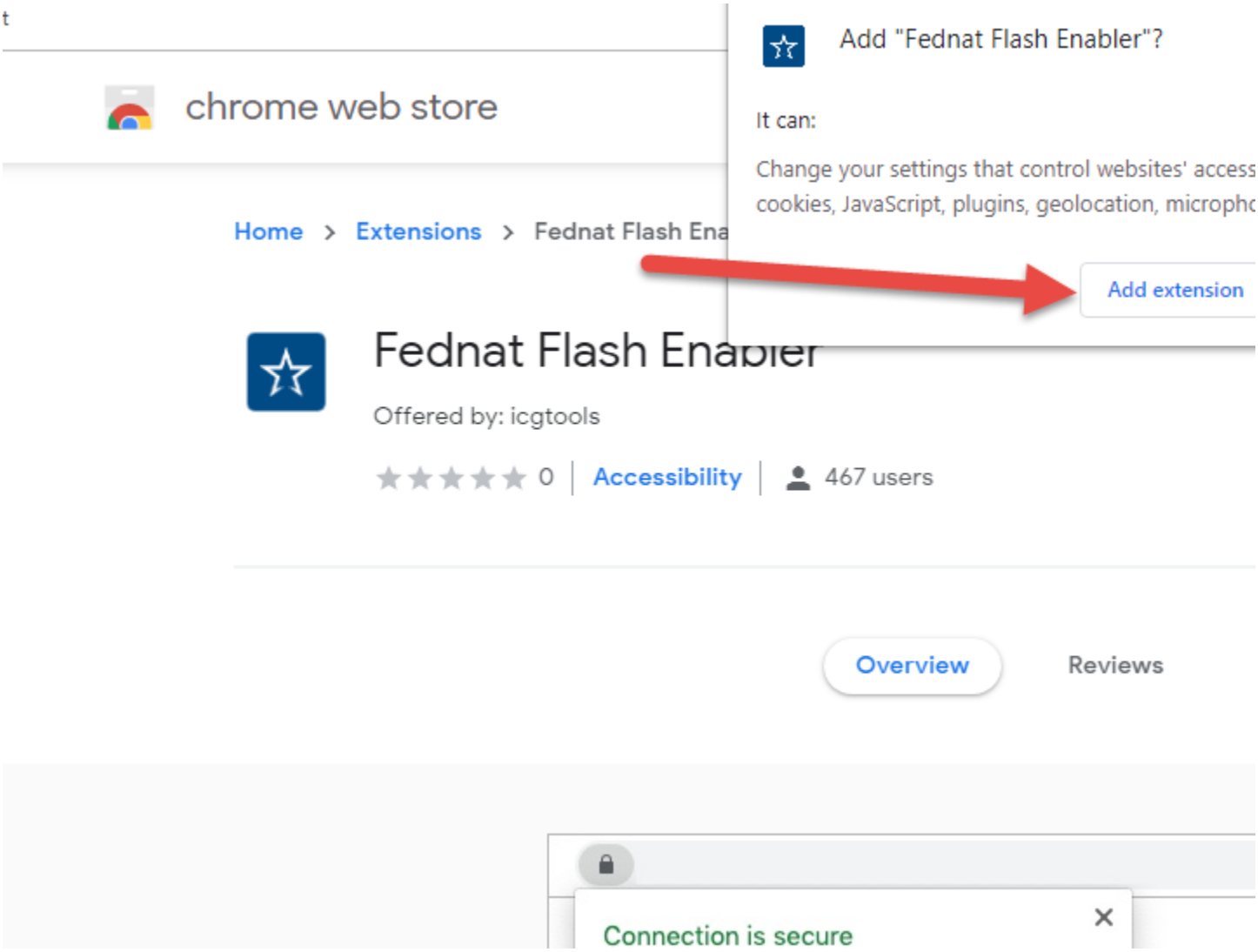
**Step 3: Select Get Extension**




**Step 4: The Chrome web store will open. Select Add to Chrome**




**Step 5: A window will appear. Select Add Extension**




**Step 6: Upon receiving the below message you will close the window displaying this message, log out of Fed Nat and Log back in to continue quoting.**

**FedNat** Flash Enabler

Flash has been successfully enabled for FedNat applications. You no longer have to enable Flash every time you visit a FedNat website.

**NOTE: Should you have additional issues please review attached Trouble shooting guide.**

*FedNat*
14050 NW 14th Street, Suite 180
Sunrise, FL 33323
Main Number: 1-800-293-2532
Fax: 954-308-1397
NASDAQ: FNHC
Website: FedNat.com